**What cheeses students off?**

*(Question posted 2nd October 2016; this collection of responses 13th October 2016)*

**Here are the main responses to the question…**

Having to wait in a corridor while someone else overruns in the lecture room.

Tutors who say 'My door is always open' but it never is!

Lecturers who don't seem able to smile.

Unclear instructions on what they need to do.

Tutors who respond with a 'don't care' attitude to questions.

Poor quality (or no feedback). Feedback that contradicts what has been taught. Late feedback. Harsh feedback.

When they just can't see why their mate got a much better mark than they did.

The difference between the great lecturers and the not-so-great ones!

Lecturers assuming prior knowledge, when the background of students is so diverse.

Students not feeling valued by lecturers not knowing them by name.

Not being told the 'rules' till after the final whistle is blown

Universities that assume that learning only happens at a physical campus rather than online or blended experiences

Completing a professional doctorate-only to find neither of two supervisors completed one themselves.

When a lecturer/ tutor puts student exam answers on Facebook that are apparently ridiculous/ stupid.

Colleges making a song & dance about how accessible they are but not responding to vulnerable students actual needs.

Having a lecture scheduled at prime rush hour & a lecturer who throws you out of class for being 'late'

inconsistency in amount and type of feedback provided across modules.

Lecturers who overrun, when there's another class (or lunch) coming up.

Schools, depts, lecturers who dont adhere to pre-advertised grading/feedback turnaround times.

Feedback comments that come far too late to be useful for the next task.

Lecturers who award low marks but don't explain what would have got a better mark.